

**UNEMPLOYMENT
INSURANCE AGENCY**

RICK SNYDER, Governor
State of Michigan

STEVE ARWOOD, Director
Department of Licensing and
Regulatory Affairs

STEVE ARWOOD, Director
Unemployment Insurance Agency

Unemployment Benefit Information

HOW TO FILE YOUR CLAIM:

By Internet: To file your new unemployment claim or to reopen an established claim through the Internet, visit our website www.michigan.gov/uia from 7:00 a.m. Monday through 7:00 p.m. Saturday.

By Phone: To file your new claim or to reopen a claim through our toll-free telephone number, call **1-866-500-0017** using a touch-tone telephone. Use the call-in schedule (*shown below*) when filing by telephone. The schedule is based on the last two digits of your Social Security number. For example, if your Social Security number ends in 50, you would phone in your application on Tuesday afternoon.

Information Needed to File a Claim: Your Social Security Number, your driver license number or state identification number or your MARVIN PIN (if you have one); the names and addresses of employers you have worked for in the past 18 months along with your quarterly gross earnings and the last date of employment with each employer. If you are not a U.S. citizen or national, you will need your Alien Registration Number and the expiration date of your work authorization.

Time	Monday	Tuesday	Wednesday	Thursday & Friday
8:00 a.m. to 12:30 p.m.	00-15	34-48	67-81	Open Call In
12:30 p.m. to 4:30 p.m.	16-33	49-66	82-99	

HOW TO INQUIRE ABOUT YOUR CLAIM:

If you have filed for unemployment benefits by **Internet** or **telephone** and have a question or problem with your claim, call our telephone filed claims number using a touch-tone telephone at **1-866-500-0017** and press **3** to inquire about your claim. The inquiry option is available weekdays between 8:00 a.m. and 4:30 p.m.

WHERE TO FIND ANSWERS TO GENERAL QUESTIONS:

If you have general questions about unemployment benefits, visit the Unemployment Insurance Agency's website at www.michigan.gov/uia.

HOW TO OBTAIN UNEMPLOYMENT BENEFIT FORMS:

Most unemployment benefit forms are in the "Forms" section on the Unemployment Insurance Agency's (UIA) website at www.michigan.gov/uia.

MAIL OR FAX ALL CORRESPONDENCE ABOUT YOUR UNEMPLOYMENT CLAIM TO THE FOLLOWING ADDRESS OR FAX NUMBER:

UIA
P.O. Box 169
Grand Rapids, MI 49501-0169
Fax: 517-636-0427

EMPLOYER HOTLINE ANSWERS QUESTIONS: UIA has established a telephone hotline for *only* employers to call if they have tax or benefit questions. Employers can call the toll-free number at **1-800-638-3994** weekdays from 8:00 a.m. to 5:00 p.m.



Michigan Department of Licensing and Regulatory Affairs
Unemployment Insurance Agency
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LARA is an equal opportunity employer/program. Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.